



LOS ANGELES COUNTY WORKFORCE DEVELOPMENT, AGING AND COMMUNITY SERVICES

Non-Custodial Parent (NCP) Project Capstone

NEXT STEPS:

An Automated Referral System is currently under development to automate the NCP referral process countywide, including all the other Local Workforce Development Areas (LWDAs).

The referral system allows for tracking of referrals on both ends, real time updates, and ultimately WIOA activities and outcomes. The system is designed to be efficient and user friendly, minimizing staff time and paper work to maximize one-stop operational effectiveness.

The system is expected to roll out by the end of Fall 2017. It will eventually be used to automate the referral process for all Countywide Workforce Development Programs working.

Useful Links:

<https://workforce.lacounty.gov>

Contact Us:

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PURPOSE:

Workforce Development, Aging and Community Services (WDACS) and Child Support Services Department (CSSD) have collaborated to create a referral system to help remove barriers faced by Non-Custodial Parents (NCPs). One of the barriers faced by NCPs that owe outstanding child support obligations is the suspension and revocation of State licenses such as driver's licenses and other professional licenses. Most jobs in California require proof of a current and active driver's license, or professional license, if applicable. NCPs that have had their license suspended or revoked thus have a hard time obtaining a job, making it difficult to make child support payments.

Workforce Innovation and Opportunity Act (WIOA) enrollment of NCPs through our America's Job Centers of California (AJCC) system can remove this barrier. If enrolled in WIOA through this partnership, NCPs that productively participate in services may have their license(s) reinstated, giving them a better chance at obtaining employment and remaining gainfully employed, which will also allow them to get on a support payment plan, becoming compliant with child support payments.

BACKGROUND:

CSSD is charged with establishing and enforcing support orders in accordance with *Title IV-D of the Social Security Act of 1975*. The State License Suspension and Revocation Program, also known as the State Licensing Match System (SLMS), is used to collect payments towards support orders. When a NCP does not pay support as ordered, the California Department of Child Support Services is required to report the NCP to California licensing boards.

CSSD and WDACS have agreed through a Memorandum of Understanding (MOU) that NCPs referred to AJCCs that enroll in a WIOA program and who actively engage successfully in WIOA services will have their licenses conditionally released for one (1) year, and potentially reestablished, if the NCP gets on a payment plan and honors the plan. A manual referral process is established to assist with this process.